

MARCH 2021

MACDONALD RESORTS

Members Guide



Resorts

BY MACDONALD HOTELS & RESORTS

WELCOME TO MACDONALD RESORTS POINTS CLUB

Member Services

As a Macdonald Resort Points Club Member you are at the start of an exciting journey. Start planning now for a whole world of adventure, more choice, flexibility and more holidays. What was once a fixed week arrangement is now a flexible arrangement bursting with possibilities. As a Macdonald Resorts Points Club Member you will find comfort in knowing you have:

- A lifetime of exhilarating holidays
- Flexibility, Choice & Control
- Reservation Privileges at your home club and reservation opportunities at other Macdonald Resort Points Clubs
- A dedicated reservation service
- The opportunity to travel around the world (you have to be a member of an exchange company to do so)

Please note that this document is not exhaustive and Members should refer to their Club constitution for full details. The constitution takes precedence over and will prevail over this document in the event of any conflict.

WHAT'S INSIDE THIS ISSUE:

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Macdonald Vacation Club

External Exchange Companies

RESORTS IN SCOTLAND



Macdonald Spey Valley Resort (Dalfaber), The Cairngorms, Aviemore, The Highlands

Situated on the banks of the River Spey, the resort is the perfect base for exploring the Cairngorms – be it via mountain, forest walks, skiing or water sports (yes, we said water sports!). We're also pet-friendly so why not bring your four-legged friend and explore on foot?



Macdonald Lochanhully Woodland Resort, The Cairngorms, Carrbridge, The Highlands

Located in the village of Carrbridge you'll find Macdonald Lochanhully Resort, undoubtedly one of our most peaceful Scottish resorts. Our traditional woodland cabins located around a small lochan offer guests a secluded escape, perfectly located for exploring the Cairngorms National Park. We're also pet-friendly so why not bring your four-legged friend and explore the many popular walks nearby?



Macdonald Forest Hills Resort, The Trossachs, By Aberfoyle, Stirling

Macdonald Forest Hills Resort is beautifully set in landscaped gardens and woodland sloping down to the shores of Loch Ard. You're just a few minutes from the village of Aberfoyle, gateway to the Queen Elizabeth Forest Park and a great base for exploring Loch Lomond & the Trossachs National Park. Pets are also welcome

To view our pet policy please visit
resorts.macdonaldhotels.co.uk/useful-information/pet-policy



RESORTS IN ENGLAND & WALES

***Macdonald Elmers Court Resort,
The New Forest, Lymington, Southampton***

Located in the Georgian market town of Lymington this beautiful 23-acre country estate is the perfect base for exploring the magnificent New Forest, the south coast and the Isle of Wight which is only 40 minutes away by ferry. Sorry no pets at Elmers Court



***Macdonald Plas Talgarth Resort,
Pennal, Machynlleth, Snowdonia National Park***

Located at the southern tip of Snowdonia National Park and 15 minutes from the pretty coastal village of Aberdyfi with miles of sandy beaches, this resort offers guests very much the 'best of both worlds', mountains and sea. Pets are welcome



RESORTS IN SPAIN

Macdonald Dona Lola Resort

Calahonda, Mijas Costa, Malaga

Occupying a fantastic beachfront location in Calahonda, a small coastal town halfway between Fuengirola and Marbella, Macdonald Doña Lola Resort is the perfect location for those looking for sun, sea and shopping! The area is also famous for its world-class golf courses; there are 10 courses within 10 minutes of your apartment.



Macdonald Leila Playa Resort

Calahonda, Mijas Costa, Malaga

Situated right on the beach in Calahonda, this is the perfect location for a relaxing holiday. Stroll along the beach boardwalk or enjoy drinks on the terrace listening to the waves roll in.



Macdonald Villacana Resort

Estepona, Malaga

Located between Estepona and Marbella on the Mediterranean coast, Macdonald Villacana Resort is a peaceful resort only a short walk from the beach. The first thing you'll notice at Macdonald Villacana are the beautiful gardens. Flowers cascading over white walls, lemon trees, swaying palms, fountains and luscious landscaped lawns creating a wonderful array of colors and aromas. A real oasis.



Macdonald La Ermita Resort

Mijas, Malaga

Perched on the hillside next to the 'white village' of Mijas, Macdonald La Ermita Resort is an oasis of tranquillity. A peaceful resort offering magnificent views of the coast and beyond yet only a few minutes walk from the village's narrow cobbled streets with its traditional shops, bars and tapas restaurants.

YOUR MACDONALD RESORTS POINTS CLUB MEMBERSHIP

Membership Benefits

Membership of points rights at a Macdonald Resort Point Club gives you so much more than traditional holiday membership ever could. You can choose which Macdonald Resort to go to, when you go and how long you go for (subject to availability and to the number of Points Rights held). Choose the size and style of your accommodation as well as having confidence in the high quality of all Club apartments.

Exciting Leisure Facilities

Macdonald Resorts have their own leisure clubs with indoor/outdoor swimming pools, sauna, steam room, whirlpool spa bath and some with sunbed and gym facilities. All our resorts have access to a wide choice of local amenities such as challenging golf courses, fishing, mountain biking, walking and woodland trails and – in our Aviemore Resorts – skiing.

How do I reserve my former fixed week?

Points members can book their former fixed week 52 weeks ahead (provided the unit remains in the Club) or a week at their home resort 50 weeks ahead or for a different resort 46 weeks ahead.

How do I reserve a short-break holiday and check in on an alternative day to the regular resort check-in date?

The minimum short break duration is 3 nights. Reservations of less than a week will only be available at certain times of the year (usually November to March). The number of points required for a reservation of this type will be calculated and advised to you at the time of booking. Short-break split weeks may not be available in peak/high season and are always subject to availability.

How do I use my points to book on behalf of my friends and family?

Once your friend or family has chosen the Macdonald Resort where they want to go on holiday, you should call the Reservations Department and they will advise you of the availability at the chosen resort and the number of points required to make your booking. Should there be accommodation available a booking can be made and the relevant points deducted. After your reservation has been finalised written confirmation will be sent to you and a reservation number provided for your reference.

How do I cancel a points reservation and what rules apply?

Once your confirmation has been made, we feel certain that your holiday experience will meet your requirements. However, we acknowledge that there may be some unforeseen circumstances leaving you little choice but to cancel your reservations. *The chart below provides you with the information you need to consider when cancelling your reservation. *All cancellations will be subject to an administration charge.

***Cancelled bookings due to lockdown/resort closure periods are not subject to the normal cancellation rules.**

Cancellation Table*

- Cancellation 12 months prior to occupancy - 100% of points credited to your account*
- Cancellation 11-9 months prior to occupancy - 75% of points credited to your account*
- Cancellation 9-3 months prior to occupancy - 50% of points credited to your account*
- Cancellation 3-0 months prior to occupancy - 0% of points credited to your account*

How do I save and borrow points and what rules apply?

(The term use year is relevant to when you receive your Macdonald Points each year. Your points start on 1st January and run through to the 31st December each year)

Saving Points – To enable members to plan for special holidays, members may save their points in the current 'use year' to be used in the following 'use year'. Please remember that your points have a 12-month expiration date. However, your points can have a duration of 24 months by saving that use year. Saving rules may differ during resort lockdown/closure periods.

To save 100% of your points you must call member services before 31st March

To save 50% of your points you must call member services before 30th September

Borrowing Points - You may need to 'borrow points' if you do not have enough to complete a booking in a 'use year'. You can borrow 100% of the points to which you are entitled from your 'use year'. Points can be borrowed from the next 'use year' only. Members who wish to borrow points will be required to pay the full current year's maintenance fee in respect of the points borrowed, in addition to an administration charge of £49.

Transaction Fees

Borrow Points Administration Charge - £49

(members who wish to borrow points will have to pay the full current years maintenance fee)

Save Points Administration Charge - £49

Cancellation Fee - £10

*Cancellation Rules Apply

These transaction fees may differ during Resort lockdown/closure periods.

Stunning views at Spey Valley Golf Course



DID YOU KNOW....

Have you thought about booking a different resort at a different time of year using your points? Instead of booking your former fixed week did you know that you can book into any Macdonald Resort subject to enough points rights. Many member are taking the opportunity to book a lower season and bed size and are choosing to stay for 2 weeks with the added advantage of only having to pay one annual management fee.

Example 1

Mr Jones has always booked a one bedroom apartment at Dalfaber in July which costs him 3100 points. He decides he would like to take some friends away and is interested in booking a 2 bedroom apartment. He likes the idea of June or September. As the member is dropping from peak to high season, he can now secure a 2 bedroom chalet for 2100 points leaving him 1000 points to book a short break later in year.

Example 2

Mrs Wilson owns a 2 bedroom Cottage at Lochanhully in mid season which totals 1600 points. She would like to book a 7 night stay in high season but doesn't have enough points to do this in her current use year.

She has 2 options

She can book 5 nights with her points and pay 2 nights on rental

(all members receive an automatic 10% discount on rental bookings when booking direct with Macdonald Resorts)

She can save her points into the following year (subject to our saving terms and conditions) which will allow her enough points to book into high season the following year at any Macdonald Resort

Example 3

Mr Smith has an annual points amount of 5900 points. Historically he has booked his FFW which is 1 week in a 3 bedroom apartment during peak season at our Dona Lola Resort. Mr Smith decides he no longer needs these requirements and requests a 1 bedroom during high season. As the member is dropping bed size and seasonality Mr Smith now has enough points to book a 2 week holiday as the points amount for 2 weeks equates to 5400

Does this sound exciting? then why not give us a call !

refurbished kitchen in a morlich lodge at Spey Valley





La Ermita

WINTER SUN IN SPAIN

SAVE 30% ON WINTER BREAKS IN SPAIN NOW

30% points discount is valid now for stays in Spain between
November 2021 - March 2022
check out our examples below

with your discount **7 nights** in November at Leila Playa in a 1 bedroom apartment = 1400 points
with your discount **14 nights** in January at Dona Lola in a 2 bedroom apartment = 2100 points
with your discount **10 nights** in March at Villacana in a 2 bedroom apartment = 4032 points

SAVE 15% ON UK WINTER BREAKS NOW

If you prefer to stay in the UK this year then why not take advantage now of a 15% discount for bookings taken between November 2021 and March 2022
(this discount is included for short breaks but excludes xmas and new year)
check out our examples below

with your discount **7 nights** in November at Lochanhully in a 2 bedroom chalet = 1360 points
with your discount **5 nights** in February at Spey Valley in a 2 bedroom chalet = 924 points
with your discount **7 nights** in March at Forest Hills in a 2 bedroom apartment = 2635 points
with your discount **4 nights** in December at Plas Talgarth in a 2 bedroom apartment = 612 points

Lochanhully Lodge



FOR REFERENCE WE HAVE INCLUDED MACDONALD RESORTS POINTS CLUB POINTS TABLE - SPANISH

Resorts	Lodge size	Peak	High	Mid	Low	Sleeping Capacity	Lodge Name/Location
		Points based on 7 nights					
Dona Lola	1B 1B	3400	2700	2100	1100	4	Diana, Laura, Sofia, Cristina
	2B 1B	4800	3800	3000	1500	6	Cristina, Claudia
	2B 2B	5000	3900	3100	1600	6	Elizabeth, Martha, Vanessa & Raquel
	3B 1B	5900	4600	3600	1800	8	Aida, Rocio
Leila Playa	Studio	2400	1900	1500	800	2	A21
	1B 1B	3300	2600	2000	1000	4	Buildings A & B
	2B 1B	4600	3700	2900	1300	6	Buildings B
	2B 2B	4900	3900	3000	1500	6	Buildings A & B
	3B 1B	6400	5000	3900	2000	8	Buildings A & B
La Ermita	1B 1B	4100	3200	2600	1300	4	Apt 3
	2B 1B	5100	4000	3200	1500	6	Apt 4 to 7, 10, 14, 35 & 36
Villacana	Studio	2500	2000	1500	800	2	Picasso South Section
	1B 1B	3400	2700	2100	1100	4	Sierra C, Teodora & Don Pietro
	2B 1B	4900	3900	3000	1500	6	South Section & Don Pietro
	2B 2B	5000	4000	3100	1600	6	South Section Princessa 1 & Don Pietro
	3B 1B	6100	4800	3700	1900	8	South Section & Don Pietro

For split week reservations, weekdays are charged at 12% and weekend rates at 20% of the full week point value.

FOR REFERENCE WE HAVE INCLUDED MACDONALD RESORTS POINTS CLUB POINTS TABLE - UNITED KINGDOM

Resorts	Lodge size	Peak	High	Mild	Low	Sleeping Capacity	Lodge Name/Location
		Points based on 7 nights					
Lochanbuly Woodland Club	1B 1B	2700	2100	1600	N/A	4	Apartment 1, 32 & 36
	2B 1B	2700	2100	1600	N/A	6	Chalet
Spey Valley Golf & Country Club	1B 1B	3200	2400	1900	N/A	4	Alvie & Spey
	2B 1B	2700	2100	1600	N/A	6	Chalet
	2B 1B	2800	2200	1700	N/A	8	Chalet
	2B 2B	4300	3400	2700	N/A	6	Topside & Garden
	2B 3B	5200	4100	3200	N/A	6	Cairngorm Villa
	3B 2B	5300	4200	3300	N/A	8	Patio
	3B 2B	6900	5400	4300	N/A	8	Morlich
Forest Hills Club	1B 2B	4100	3200	2500	1500	4	Ben Lomond
	2B 3B	5000	3900	3100	1600	6	Oak, Silver Birch & Spruce Lodges
	3B 3B	5400	4300	3300	1700	8	Spruce Lodges
Plas Talgarth Resort	Studio	2100	1600	1300	600	2	Mansion House 2
	1B 1B	2600	2000	1600	800	4	Mansion House & Farmhouse
	3B 2B	4300	3400	2600	1500	6	Villa & Bungalow
	3B 2B	4600	3600	2900	1400	8	Patio
	2B 2B	4800	3800	3000	1500	6	Heron & Lapwing
	3B 2B	5400	4200	3300	1700	8	Lapwing
Elmers Court Resort	Studio	2400	1900	1500	700	4	Holbein
	1B 1B	3400	2700	2100	1100	4	Holbein
	1B 2B	3400	2700	2100	1100	4	Solent View 11
	2B 1B	3800	3000	2400	1200	6	Holbein
	2B 2B	4300	3400	2700	1400	6	Wyatt & Solent View
	2B 3B	5100	4000	3200	1600	6	West Court Cottage & Solent View
	4B 3B	6500	5100	4000	2000	10	Eastways

For split week reservations, weekdays are charged at 12% and weekend rates at 20% of the full week point value.

FOR REFERENCE WE HAVE INCLUDED MACDONALD RESORT POINTS SEASONALITY CHART UK & SPAIN

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52
Spoy Valley Golf & Country Club	P	M	M	M	M	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	X	X	M	P		
Lochanhully	P	M	M	M	M	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	X	X	M	P		
Forest Hills (ex Rowan)	L	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	L	L	P	P		
Forest Hills Rowan	P	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	X	X	L	P		
Pin Tagerth	L	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	L	L	P	P		
Elmors Court A	X	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	L	X	P	P		
Elmors Court B	P	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	L	X	L	P		
Dona Lola	P	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	L	X	L	P		
Lido Playa	P	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	X	X	L	P		
La Ermita 1	L	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	X	X	P	P		
La Ermita 2	P	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	X	X	L	P		
Villavieja	P	L	L	L	L	M	H	M	M	M	H	H	H	H	H	H	H	H	H	H	H	H	H	H	H	P	P	P	P	P	P	P	P	H	H	H	H	H	H	H	P	H	H	M	M	M	X	X	L	P		

X = Maintenance Week

Dubai change over day is Saturday except Caterpillar Villas which is Friday
Pin Tagerth change over day Saturday except Sunday for Leaning Apartments
& Pines 4 to 8

Elmors Court B Lodges Select View, Heavy Timber, Pinescourt & Courtyard Cottages
Elmors Court B Lodges Harbour, Manor House, Wynd & Eastways

**PLEASE REMEMBER WE CAN OFFER YOU THE FLEXIBILITY OF SHORTER
OR LONGER STAY HOLIDAYS DURING MID AND LOW SEASONS**

the glorious outdoor pool at Dona Lola

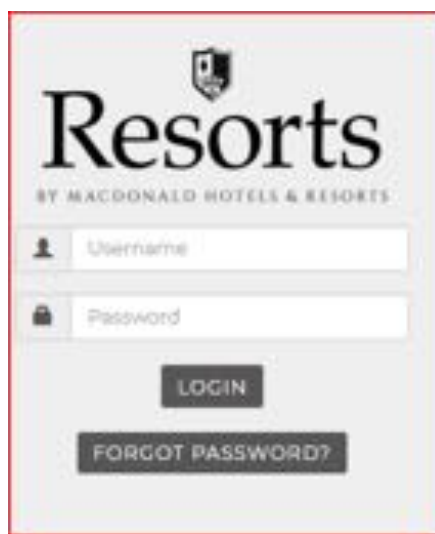


HAVE YOU SIGNED UP FOR YOUR NEW MEMBERS 'WEBSITE'?

We are pleased to announce that your new members' website is now live. Members can now update their personal information, view their points accounts, view any confirmed reservations, and pay management fees online. We encourage members to register as soon as possible in order to be able to pay their management fees online. Having this facility will of course take the pressure from the member services team who are currently still working from home but more importantly paying online will help reduce credit card and bank charges for your Club.

*If you have not received your link to sign up please email
member.services@macdonald-hotels.co.uk*

Coming very soon is the ability to book your holiday online



HAVE YOU SIGNED UP FOR YOUR CLUB PORTAL?

Here is where you will find documents relevant to your Club for example AGM Packs, Chairman letters and latest news relating to your clubs along with special offers.

If you have not yet registered please email member.services@macdonald-hotels.co.uk

www.clubinformation.co.uk



HAVE YOU CONSIDERED UPGRADING TO OUR MACDONALD VACATION CLUB ?

Macdonald Resort Points Club Members can upgrade for the next 10 years to the Macdonald Vacation Club and join an elite group of members who have access to an unrivalled selection of over 30 Macdonald Hotels each with its own distinctive character in city centre and countryside locations.

Want to find out more? please email member.services@macdonald-hotels.co.uk

Below is an example of what our MVC members are charged nightly for points based on Bed & Breakfast

Macdonald Vacation Club Point Table

Hotels – Lakes, Yorkshire & The North



Hotel	Location	MVC Banding	AA Rating	Low	Mid	High
Chester	Macdonald New Blossoms Hotel	Platinum	4 star	Jan – Mar	Apr – June	July – Dec
Chester	Macdonald Portal Hotel, Golf & Spa	Associate	4 star	Jan – Mar	Apr – June	July – Dec
Nr Chester	Macdonald Cranton Wood	Platinum	4 star	Jan – May	Sept – Dec	June – Aug
Nr Chester	Macdonald Hill Valley Hotel, Golf & Country Club	Associate	4 star	Jan – Feb	Dec & March – May	June – Nov
Manchester	Macdonald Manchester Hotel & Spa	Platinum	4 star	Jan – May	Sept – Dec	June – Aug
Nr Margate	Macdonald Linden Hall, Golf & Country Club	Platinum	4 star	Jan – May	Nov – Dec & March – May	June – Oct
Nr Preston	Macdonald Tickled Trout Hotel	Silver	3 star	Jan – Feb	Nov – Dec & March – May	June – Oct
Ullswater	Macdonald Leeming House	Platinum	4 star	Jan – Feb	Nov – Dec & March – May	June – Oct
Nr Wigan	Macdonald Killey Court	Gold	4 star	Jan – Feb	Nov – Dec & March – May	June – Oct
Windermere	Macdonald Old England Hotel & Spa	Platinum Plus	4 star	Jan – Feb	Nov – Dec & March – May	June – Oct

Macdonald Vacation Club – Hotel Branding Points Values

High Season				
Silver	Gold	Platinum	Platinum Plus	Associate
425 points per night	500 points per night	580 points per night	950 points per night	990 points per night
Mid-Season				
Silver	Gold	Platinum	Platinum Plus	Associate
330 points per night	425 points per night	500 points per night	770 points per night	950 points per night
Low Season				
Silver	Gold	Platinum	Platinum Plus	Associate
250 points per night	330 points per night	425 points per night	660 points per night	900 points per night

HAVE YOU EVER USED AN EXCHANGE COMPANY TO HOLIDAY AT A RESORT OUT WITH THE MACDONALD PORTFOLIO?



Joining an exchange company offers members a new level of flexibility and choice. The key is to be prepared. The earlier you bank a week the more flexibility and choice you will have

A wee tip ! if you are planning to bank any weeks, why not take advantage now and bank a winter week to make the most of your 30% & 15% points winter discount offers !

RCI is the world's leading provider of exchange holidays with more than 4,300 affiliated resorts in over 110 countries. To bank a week with RCI the process is very easy. You simply call Member Services and deposit a week of inventory from any Macdonald Resort. You then advise us of your RCI membership number and we bank the Macdonald week into the RCI exchange system for you. To find out about membership, exchange pricing and how to register please visit rci.com

Working example

You deposit a 1bedroom in November at Plas Talgarth which will cost you 1600 Macdonald Points.

This gives you 17 credits with RCI. So what do you get for 17 credits?

1bedroom apartment in Tenerife in October 2021 is around 17 credits

1bedroom apartment in Greece in March 2022 is around 14 credits

1bedroom apartment in Turkey in November 2021 is between 8-15 credits



7ACROSS (originally DAE)

Membership is free.

The process is easy. Simply call member services and deposit a week of inventory from any Macdonald Resort. Member Services will advise you of the resort, unit and week number and also a reservation number which you then pass to 7Across for banking. You will receive a credit from 7Across that you can use to exchange into alternative resorts. The exchange fee is set at £99.

For further information visit www.7acrosseu.com



As a member of **Interval International**, you can exchange into hundreds of quality Resorts in some of the most sought-after vacation destinations.

Simply call member services and deposit a week of inventory from any Macdonald Resort. Member Services will advise you of the resort, unit and week number along with a reservation number which you then pass to Interval for banking. Your deposit is valid for 2 years.

Their membership fee is £74 for 1 year, £148 for 2 years & £189 for 3 years.

Their exchange fees are: £124 for UK, Europe & Africa

£139 for the rest of the world

For further information please visit intervalworld.com



Did you know that all points members can use their Resort Points to book direct into Madeira? We have a choice of five **Pestana Resorts** on the island of Madeira for Macdonad Points Club members to enjoy. There is a selection of studio and 1bedroom apartment to choose from. All the resorts have superb facilities with restaurants and bars onsite and indoor & outdoor swimming pools. Check in is Monday to Monday

Choose from one of these superb resorts

- Pestana Grand
- Madeira Beach Club
- Pestana Miramar
- Pestana Palms
- Pestana Village



7 nights in a Studio = 2400 points

7 nights in a 1bed = 3300 points

Bookings are subject to a £99 exchange fee and subject to availability

For further information and availability please contact member services

