

## The Elmers Court Country Club

August 2021

Dear Fellow Member,

### **General Update and AGM notice.**

First, I would like to say to all members that your committee trust you have all survived the effects of the Covid pandemic and like us hoping we do not have to suffer closure ever again. With last Christmas being 'cancelled' we did not really reopen properly until just after Easter.

As you will have appreciated, we did not just mothball our units, but instead used the time when the units were empty to undertake the outstanding maintenance list. If you have been back since Easter, we trust you will have found that our units were up to standard. Regardless, we do appreciate it if you can give us feedback by the email questionnaire after your visit.

Sue and I visited immediately after reopening on 12<sup>th</sup> April when we met with Mark Watts. We discussed ways of making members more inclusive at Elmers Court and we agreed we would try holding a weekly members' dinner. This will be notified to you all when you visit and will be a special weekly menu and the club will sponsor your coffee or tea over which either Mark or his assistant manager will be there and on occasions one of your committee to talk to you. You may also be asked to complete a comment card but while this is not mandatory, we would welcome any comments, good or bad, on how we can make this club special. I thought you might be interest to know that Elmers Court is part of the New Forest Association and may I suggest if you are visiting at any time in the future you take a look at what is on while your there. <https://www.thenewforest.co.uk/>

The committee have only met via zoom meetings this year on 26<sup>th</sup> February, and 29<sup>th</sup> April. Following Michael Stott's departure your committee met with the new CEO Tara O'Neill on 24<sup>th</sup> June via zoom and I invited her to attend our AGM, but only if she had some news about MRL investment plans and was able to give us a start date. I am pleased to say she has accepted our invitation and will therefore be attending the AGM.

For those of you who were unable to make use of your units during lockdown we trust that Melissa and her team have found you a way of using your points over the next year or so. It is vital we all work together and make sure you enjoy your investment so we can fully appreciate this unique and wonderful resort.

Our big investment during the lockdown was to resolve the WIFI and we know there were teething problems when we were down in April, but we now hope you are finding it so much better than it was a year ago.

### **2021 Annual General Meeting**

The 2021 AGM will now be a normal one that we all can attend, and I would urge you to make a special effort this year. Not especially to hear what has been happening over the past year, but to learn first hand from the new CEO the real plans for the future of the resort. It will be held at **11am on Thursday 9<sup>th</sup> September, 2021**

This year it will be in the Solent Bistro as there is a wedding in the ballroom that has been postponed during lockdown and we were asked if we would mind moving. It did not seem an unreasonable request so if you can make it please confirm in due course. There is a B&B special offer to stay the night before and we are planning a members' dinner the night before as well. There is a flyer in the AGM pack so please book early as we have only a number of rooms reserved and we don't want anyone to be disappointed.

We are hoping the audited accounts will be signed off and part of the pack you will receive. The agenda should also give you a flavour of what is being discussed. If you do have any burning questions please

do let us know before the meeting what they are so we can prepare a proper answer for you and report at the AGM either by email to me or by letter to me addressed to Elmers Court.

### **Finally**

I really hope to see as many of you that can make the meeting and all the committee plan to be at the members' dinner the night before. Please try and either make the dinner and/or the AGM as members views are the only way your committee can truly represent its members.

For the rest of 2021 I wish you all a memorable visit if coming to Elmers Court or if venturing to other locations, home or abroad, an enjoyable break. I will issue another report around Christmas time.

Yours sincerely,

**Paul Wagstaff**  
**Chairman, On behalf of the Owners' Committee**  
**The Elmers Court Country Club**

Email: [paul@wagstaffs50.me.uk](mailto:paul@wagstaffs50.me.uk)